

## Process Technology – Lifecycle Service

Service for equipment and systems based on graphite, PTFE and SiC

SGL Carbon products for corrosive applications experience operational lifetimes up to 15 years or even more. In order to maximize our customers benefits we provide first class services throughout the whole lifecycle of our products.

By building partnerships with customers and focusing on individual needs we provide a fully customized, comprehensive service portfolio. Our globally available offer is far above standard and unique in many of its solutions.

“Lifecycle Service”, our brand for services is based on four lifetime phases beginning from start-up up to the end of use. The intent is to provide our customers focused, state-of-the-art and sustainable solutions in all phases of their products life.



↑ Installation of DIABON® graphite pump

### Lifecycle Service of Process Technology

#### Start-up services

- Unpacking and inspection
- Assembly and installation
- Commissionin
- Performance test
- Consulting and operator training

#### Operation services

- Emergency procedures and trouble shooting
- Investigation and failure analysis
- On-site maintenance and repair
- Off-site maintenance and repair
- Equipment cleaning services
- Genuine (OEM) spare parts
- Inspection, diagnosis and expert advice

#### Upgrade services

- Upgrade/modification
- Equipment standardization
- Spare part concepts
- Process simulation
- Laboratory services
- Workshops/training

#### End of Use services

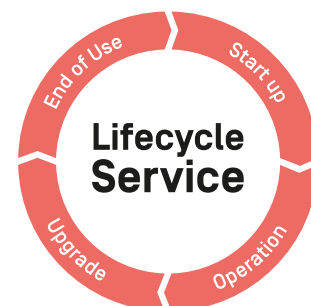
- Conservation for temporary shutdown periods
- Certification and revamp of used equipment
- Adjustment to new applications
- End of Life service

#### Web adresses for detailed information

[www.graphite-services.com](http://www.graphite-services.com)

[www.PTFE-services.com](http://www.PTFE-services.com)

[www.siliconcarbide-services.com](http://www.siliconcarbide-services.com)



## Service center and points of contact

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Certified Service Partner  
DIABON® | POLYFLURON®



In addition to our global presence of Service Centers our Lifecycle Service is offered by Certified Service Partners of SGL Carbon to ensure a maximum of availability and a minimum of reaction time to our customers worldwide located.

All of our external service partners are continuously trained and fully equipped to offer standard maintenance procedures in the same quality as Service Centers.

In any case our partners are available to take care of the specific request of our customers at any time.



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### TIS Lifecycle Service.00

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